

**Katherine J. Scoville, D.O. P.C.**  
311 North Street, Suite 307  
White Plains, NY 10605  
914-358-9559

### **Patient Privacy Policy**

In order to protect sensitive personal and medical information, we have instituted a number of measures aimed at maintaining your privacy. The Health Insurance Portability and Accountability Act (HIPAA) that requires every medical provider to make available to patients a privacy policy. This effort is to maintain privacy of patient information in an era of high technology and data-laden medical systems. The end result will be a more streamlined system of medical information with a higher degree of information security in the process. The following is our office policy for patients of this office regarding patient privacy and confidentiality of information collected and stored in this office:

1. Payments and scheduling will be done by the office manager or Dr. Scoville. Patients must remain in the waiting area and NOT at the office manager's desk so that the scheduling book and computer screen are NOT visible to them.
2. An information sheet with demographic data, insurance information, consents for treatment and medical disclosure will be completed by every patient as part of his/her record. A copy of this sheet and the insurance card(s) will be released to the office manager for billing records and to help process medical claims. This form will include the patient's preferences for where appointment reminders may be left (home, work, or cell phones).
3. All super bills for office visits will be shared with the office manager/billing supervisor in order to process insurance claims and record business transactions for tax purposes.
4. Any paper trash with patient information will be shredded prior to discarding it.
5. Employees and staff are required to sign a confidentiality agreement regarding any information they are exposed to in the office setting which is not to be discussed or revealed to any unauthorized person(s)/business(es) outside of the office setting without prior written consent by the patient/legal guardian.
6. Medical release forms are required to be signed by the individual or parent/guardian in order to release any medical information to themselves, medical offices, insurance companies, or to any other desired location. A copying charge may apply for extensive record copying.
7. Only first names will be used when addressing patients in the office.
8. All medical related conversations will occur in private.
9. All papers related to patient care will be stored in cabinets when not in use where only authorized medical staff has access to them.
10. Any breach of confidentiality must be submitted in writing to Dr. Katherine Scoville personally for a proper action to be taken in regard to the situation.